

## Gail A. Nugent, MSW

### SUMMARY BIO

A leader in conflict resolution for over 25 years, Gail Nugent brings a unique perspective and breadth of experience to any issue. She has worked with thousands of individuals in more than 100 governmental and non-governmental settings, serving as a mediator, facilitator, dispute resolution consultant, system designer, curriculum developer and trainer. Her extensive work with a variety of California agencies and school districts makes her exceptionally qualified to handle the most complex and emotionally charged issues.

### PROFESSIONAL

- Mediator, Facilitator, Conflict Coach and Trainer, Sharp Resolutions, Inc., 2008-Present
- Ombudsman, Alternative Dispute Resolution (ADR) Facilitator and Consultant, Upland School District (2014-Present)
- Ombudsman, ADR Facilitator and Trainer, Norwalk-La Mirada Unified School District (2007-2014)
- Mediator, California Department of Education, California Department of Rehabilitation and the Regional Centers of California (1998-Present)
- Mediator, Facilitator, Conflict Coach and Trainer, Federal Emergency Management Agency (FEMA), 2015-Present
- Trainer/Curriculum Development, Various school districts and government agencies throughout California and nationally skills building in communication, negotiation, facilitation, and dispute prevention (1989-Present)
- Meeting Facilitator/Mediator, Numerous school districts, statewide organizations and service providers, neighborhood associations, non-profit groups and other associations and organizations (1989-Present)
- Consultant/System Designer, for school districts and other agencies on dispute resolution prevention and management systems (1989-Present)
- Executive Director, Community Boards of San Francisco (1996-1998)
- Executive Director, Orange County Mediation Center (1994-1996)
- Director, Community and Training, Los Angeles County Bar Association Dispute Resolution Services (1989-1994)

### EDUCATION

- Master of Social Work, Community Organization and Administration, University of California, Los Angeles
- B.S., California State Polytechnic University, Pomona

### LEADERSHIP/AFFILIATIONS

- American Bar Association Section of Dispute Resolution Council Member
- ADR San Diego, President and Board Member
- Southern California Mediation Association, Board Member and Recipient of the Peacemaker of the Year Award
- California Dispute Resolution Council, Board Member